

ALARM RESPONSE SERVICE

A Professional
Alarm Response
Service can now
be provided very
economically and
with the required
insurances



TOP SECURITY
THE SIGN OF SECURITY

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ALARM RESPONSE SERVICE

Owners of business premises are required by the Gardaí to appoint an official keyholder, and notify the local Garda station of their name, address and telephone number.

A keyholder's function is to attend the premises in the event of an alarm activation, providing access to the Gardaí or other emergency services. Traditionally this person has either been the proprietor of the premises or a member of the proprietor's staff. Apart from the inconvenience, it is reasonable to assume that a person called out at night is not at his or her best the next working day. In today's world it is neither safe nor sensible for a person untrained and without communication facilities to put themselves at risk.

Where does it work

The Alarm Response Service is specifically designed to meet the requirements of modern day business. Apart from false alarms – burglary, personal attack, fire and flood are just some of the hazards that await a keyholder in an alarm situation. Day workers being called out during non-business hours are ill-equipped to handle whatever may await them.

The professional Alarm Response Service means that the specialists are tackling your security problems as they happen.



Alerted...



Informed.

Efficient use of your alarm system

An alarm system is purely a signalling device, and is only as effective as the response to it. Where the keyholder is the client himself, or a member of the client's staff, an alarm can often be left to ring for a great length of time due to the unavailability of the keyholder. This allows the criminal an excessive amount of time to achieve his aims and defeats the purpose of having an alarm system in the first place. By making use of a professional Alarm Response Service you can now have real security without exposing either yourself or your staff to unnecessary risks.

How it works

In effect it is a 24 hour emergency call-out service. Should your alarm activate, a signal is received in the monitoring centre. The controller will then alert a radio controlled Top Security patrol vehicle of this emergency. The patrol driver, who already has a set of keys and site information, gives immediate priority to attending the premises. Before entering he will notify his control centre that he is doing so and then proceed with caution. He is in a position to radio for back-up and other emergency services or simply resecure the premises as appropriate. Before departing he will have completed an Alarm Response report form, the original of which remains on the premises. On arrival at your premises the next day you will receive a phone call from a member of Top Security's operational staff to verify the events of the night before and provide further assistance if required.

The people behind our Alarm Response Service are reliable security-conscious personnel with the necessary training and experience.

A sophisticated communications system and the necessary back-up facilities give them the confidence to set about fulfilling their duties in a professional manner.

Alarm Response Service customers are furnished with all relevant information on an immediate basis following an activation. This can play an important role in the day to day management of your business.

